



How Telemedicine is a Lifeline for Your Employees Right Now

MARCH 31, 2020





TODAY'S AGENDA

- ✓ **Intro + Speakers**

Bob GaNun | *Benefits Specialist, Paypro*

Amyee St. Pierre | *Senior Client Manager, Healthy Business Group, LLC*

- ✓ **How Telemedicine is Shaping the Face of Healthcare in a COVID-19 world**

- ✓ **Demo**

- ✓ **Implementation**

- ✓ **Questions + Wrap-up**



Telehealth - MDLIVE



Virtual Care, Anywhere

Access to Board Certified
Doctors, Therapists, and
Dermatologists

- ✓ Speak to a doctor \$0 consult fee
- ✓ Speak to a doctor by mobile app, video or phone 24/7 for non-emergency medical issues
- ✓ No claim incurred by the member or insurance carrier
- ✓ Prescriptions sent instantly to your pharmacy of choice
- ✓ Dermatology and behavioral health consults available by appointment



Telehealth - MDLIVE



Eligibility

Who can participate?

- ✓ Every employee and their family members
- ✓ \$0 Copay for standalone plan
- ✓ Continuity of care
- ✓ New COVID-19 legislation allows employees on HSA plan to still receive \$0 copay



Common Conditions Treated

General Health

- Common cold
- Allergies
- Constipation
- Cough
- Diarrhea
- Ear Problems
- Fever
- Flu
- Sore Throat
- Respiratory Issues
- And more

Dermatology

- Low risk skin conditions
- Acne
- Rosacea
- Eczema
- Skin Cancer Spot Checks
- Moles
- Chronic skin conditions
- And more

Behavioral health

- Addictions
- Bipolar disorders
- Depression
- Eating disorders
- LGBTQ support
- Grief and loss
- Men's issues
- Panic disorders
- And more





MDLIVE Copays:

- ✓ Non-acute medical conditions - \$0
- ✓ Dermatology - \$59
- ✓ Behavior Health and Psychotherapy - \$90
- ✓ Psychiatric Sessions - \$95
- ✓ Psychiatric Evaluation - \$250



Live Online Account Demo

Now taking you to:

mdlive.com/HBG



Register for MDLIVE.

A faster way to wellness.

Convenient, real visits with a Board Certified Doctor, Behavioral Health Provider or Dermatologist online.

Your information

First Name

Last Name

Your current email

Create your username

Create a password

☐

Show Password

Already a member? [Sign in here](#)

NEXT



Telemedicine - MDLIVE

The screenshot shows a web browser window with multiple tabs open, including 'Inbox (1) - a.st...', 'Healthy Business...', 'Account: RSC', 'New Tab', 'AOL Mail (355)', 'Owen St. Pierre', 'New Tab', and 'MDLIVE Tele...'. The address bar shows 'patient.mdlive.com'. The MDLIVE logo is in the top left corner. A sidebar on the left contains navigation links: 'APPOINTMENTS', 'MESSAGES', 'PHOTOS & FILES', 'HEALTH PROFILE', 'PHARMACY', 'HELP & SUPPORT', and 'MY ACCOUNT'. At the bottom of the sidebar is a language toggle 'EN ESPAÑOL'. The main content area displays the current location as 'New York' and a message about COVID-19 wait times: 'We may be experiencing longer than usual wait times due to the COVID-19 pandemic. Current wait time to speak to a doctor: Over 1 hour'. Below this, it states 'Our doctors cannot currently order tests for COVID-19'. A section titled 'Who needs help today?' features five circular avatars for 'Amyee', 'Katherine', 'Owen', 'John', and 'John'. The last 'John' avatar has a red exclamation mark. Below the avatars is a large circular button with a plus sign. The bottom of the browser window shows a taskbar with several PDF files open: 'Owen St. Pierre.pdf', '011320_Burnal....pdf', 'Rightway Servi....pdf', 'Flyer HBG (1) (1....pdf', and 'Muss All Tool D....pdf'. A 'Show All' button is also visible.

MDLIVE

Current Location: [New York](#) Amyee

We may be experiencing longer than usual wait times due to the COVID-19 pandemic
Current wait time to speak to a doctor: **Over 1 hour**

Our doctors cannot currently order tests for COVID-19

Who needs help today?

Amyee Katherine Owen John John

+

Owen St. Pierre.pdf 011320_Burnal....pdf Rightway Servi....pdf Flyer HBG (1) (1....pdf Muss All Tool D....pdf Show All



Telemedicine - MDLIVE

The screenshot shows a web browser with multiple tabs open, including 'Inbox (1) - a.st...', 'Healthy Busine...', 'Account: RSC...', 'New Tab', 'AOL Mail (355)', 'Owen St. Pierre...', 'New Tab', and 'MDLIVE Telehe...'. The address bar shows 'patient.mdlive.com'. The browser's toolbar includes various icons for navigation and search.

The MDLIVE patient portal interface is displayed. On the left is a sidebar with navigation links: **APPOINTMENTS**, **MESSAGES**, **PHOTOS & FILES**, **HEALTH PROFILE**, **PHARMACY**, **HELP & SUPPORT**, and **MY ACCOUNT**. At the bottom of the sidebar is a language toggle for **EN ESPAÑOL**.

The main content area features the MDLIVE logo at the top left. Below it, the current location is set to **New York**. A prominent blue banner states: **We may be experiencing longer than usual wait times due to the COVID-19 pandemic**, with a sub-message: **Current wait time to speak to a doctor: Over 1 hour**. Below this, a message reads: **Our doctors cannot currently order tests for COVID-19**.

The section titled **Who needs help today?** displays five doctor avatars in circular frames, each with a name below: **Amyee**, **Katherine**, **Owen**, **John**, and **John**. The last 'John' avatar has a red exclamation mark icon in its top right corner. Below the row of avatars is a large circular button with a plus sign (+).

At the bottom of the page, a horizontal list of PDF documents is visible: **Owen St. Pierre.pdf**, **011320_Burnal....pdf**, **Rightway Servi....pdf**, **Flyer HBG (1) (1....pdf**, and **Muss All Tool D....pdf**. A **Show All** button is located to the right of these documents.



Telemedicine - MDLIVE

MDLIVE

APPOINTMENTS

MESSAGES

PHOTOS & FILES

HEALTH PROFILE

PHARMACY

HELP & SUPPORT

MY ACCOUNT

EN ESPAÑOL

My Health

My Health

My Pharmacy

My Providers

Consultation History

My Records

Amyee St Pierre

Upload Photo

My Health History

My Behavioral Health History

My Lifestyle

My Family History

My Allergies	Severity	Reaction	Source
shellfish derived	Unspecified	itchy, rash	Self Reported

Start typing to search for allergies (Example: Penicillin)

Not Sure

Reaction

ADD

The MDLIVE logo, featuring a stylized blue icon of a person with a checkmark inside a circle, representing a verified or successful telemedicine consultation.

Telemedicine - MDLIVE

MDLIVE

APPOINTMENTS

MESSAGES

PHOTOS & FILES

HEALTH PROFILE

PHARMACY

HELP & SUPPORT

MY ACCOUNT

EN ESPAÑOL

patient.mdlive.com/patients/8354541/pharmacies/23742

My Pharmacy

Current Pharmacy

CVS/pharmacy #2285

111 TERRY ROAD

SMITHTOWN NY, 11787

Ph: (631) 265-4303

Fax: 6318630662

CHANGE PHARMACY

Map

CVS/pharmacy #2285

111 TERRY ROAD , NY, 11787





Telemedicine - MDLIVE

MDLIVE Telehealth

patient.mdlive.com/v2/sav/interview

Apps | Compass Professional | Healthy Business... | Google | My Startling Diabetes | Order Information... | Image result for p... | Inbox - a.stpierre... | Women's Penny T...

< MDLIVE

Amyee St Pierre

Reason for Visit

Interview

Visit Type

Express Review

Hi! I am Sophie, Healthy Business Group's health assistant chatbot

What is your reason for seeking care today?

COVID-19 (Coronavirus) Concerns

Please list any places you have been traveling to recently:

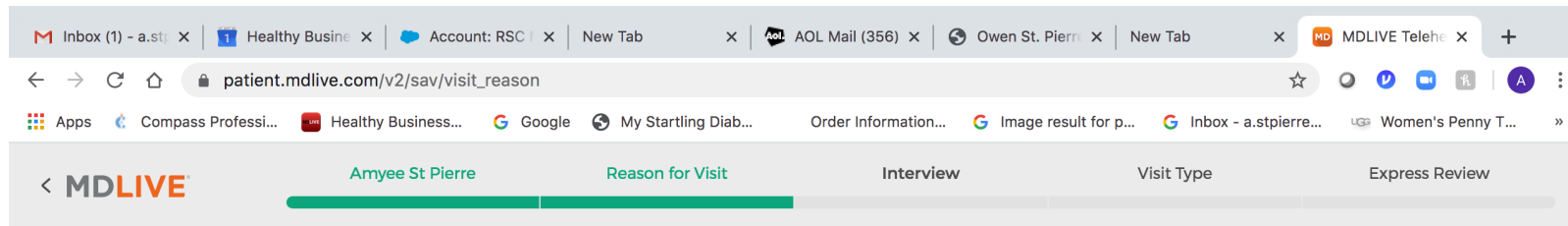
I have not travelled

Have you been exposed to anyone who is sick?

I have been exposed to someone who tested positive for Influenza



Telemedicine - MDLIVE



A photo may be helpful for treatment.

You can upload a photo or document if you believe it will help the provider understand your problem better.

UPLOAD FROM A PHONE

We will send a text message with instructions on how to upload photos

UPLOAD FROM THIS DEVICE

Already have the photos ready?
Upload them right now from here



Why do I need to upload a photo?

A photo might help your provider take better care of you, and in some cases might even be required (or strongly recommended) to ensure we can provide the highest quality of care for you

BACK

CONTINUE



Telemedicine - MDLIVE

Browser tabs: Inbox (1) - a.st... Healthy Busine... Account: RSC... New Tab... AOL Mail (356)... Owen St. Pierre... New Tab... MDLIVE Telehe... +

Address bar: patient.mdlive.com/v2/sav/visit_type

Navigation bar: < MDLIVE Amyee St Pierre Reason for Visit Interview Visit Type Express Review

Amyee St, let's get you taken care of.

What type of visit would you like?



PHONE

Current wait time:

Over 1 hour



VIDEO

Current wait time:

Over 1 hour

[Video vs phone visits. Learn how they work.](#)

What's the best number to reach you at during your visit?

516-458-6174



Telemedicine - MDLIVE

Inbox (1) - a.stp x Healthy Busine x Account: RSC x New Tab x AOL Mail (356) x Owen St. Pierr x New Tab x MDLIVE Telehe x +

patient.mdlive.com/v2/sav/visit_summary

Apps Compass Professi... Healthy Business... Google My Startling Diab... Order Information... Image result for p... Inbox - a.stpierre... Women's Penny T... »

< MDLIVE Amyee St Pierre Reason for Visit Interview Visit Type Express Review

Welcome back Amyee! Has any of your information changed since you last updated it on February 27, 2019?

Visit Details

[Change](#)

Consultation Method: Phone
Reason for Visit: COVID-19 (Coronavirus) Concerns

Health Profile

[Change](#)

Last Updated: February 27, 2019
Height: 5'2 Weight: 117 lbs
Female Health Conditions: Is Pregnant: No, Is Breast Feeding: No, and Menstrual Cycle: 3/7/20
Conditions: Hypertension and left ventricular noncompaction
Allergies: shellfish derived
Surgeries: breast lump removed, Ear Tubes, emergency c-section, eye surgery- repair of weekend muscle in left eye, and Plastic Surgery
Medications: Tessalon Perles 100 mg capsule and losartan 25 mg tablet

If MDLIVE was not available, where would you have gone?

Choose One

☐

I certify that I have read and accept the terms of [MDLIVE Medical Group's Informed Consent](#). (Required)

☐

I have read [MDLIVE Medical Group's Privacy Policy](#) and I acknowledge that I have the ability to print a hard copy of the Privacy Policy for my records. (Required)

Please enter your initials:
"(AS)"



Telemedicine - MDLIVE

Inbox (1) - a.st... Healthy Business... Account: RSC New Tab AOL Mail (356) Owen St. Pierre New Tab Healthy Business

members.mdlive.com/hbg/landing_home

Apps Compass Professi... Healthy Business... Google My Startling Diab... Order Information... Image result for p... Inbox - a.stpierre... Women's Penny T...

We are experiencing longer than normal wait times due to the COVID-19 pandemic. MDLIVE doctors cannot currently order tests for COVID-19.

Home Activate Now FAQs Contact Us Sign In

Virtual Care, Anywhere.

24/7/365 Access to Board Certified Doctors, Therapists and Dermatologists.

ACTIVATE NOW

Introducing Virtual Care

Click for Video

How it works



1. Activate your account

Sign up online or download our app



2. Choose a doctor

Choose from a large network of board-certified doctors and licensed therapists

How much does it cost?

Consultations with a doctor or pediatrician are

\$0



Telehealth - MDLIVE

The image displays two promotional materials from MDLIVE. The left flyer, titled 'Need a doctor? No long wait. No big bill. Always open.', promotes 24/7 telehealth access for \$4 per month. It lists various medical conditions treated, such as cold/flu, allergies, and respiratory issues. The right flyer, titled 'What You Need To Know About The CORONAVIRUS', provides information on the virus, prevention tips (like hand hygiene and avoiding contact with sick people), and facts about the disease. Both flyers include the MDLIVE logo and a 'Download the app' button.

Implementation

We Keep it Turnkey.

- ✓ \$4 per employee per month
- ✓ Quick turnaround for Paypro clients to get signed up – within 48 – 72 hours
- ✓ Reporting data available
- ✓ Readily available marketing materials to communicate effectively to your workforce





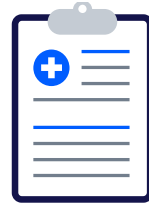
FROM HIRE TO RETIRE

WE CAN HANDLE IT ALL.



EMPLOYEE MANAGEMENT & HR

- ✓ Recruiting
- ✓ Onboarding
- ✓ Performance Management
- ✓ Core HR



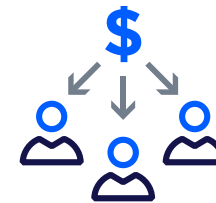
BENEFITS

- ✓ ACA
- ✓ Compliance



TIME & ATTENDANCE

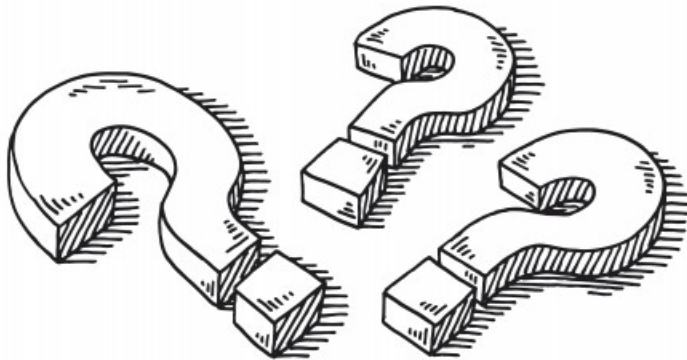
- ✓ Time Clocks
- ✓ Geofencing
- ✓ Biometrics



PAYROLL

- ✓ Data Security
- ✓ Filing
- ✓ Quarterly Audits
- ✓ Year-end Processing

ANY QUESTIONS?





THANK YOU FOR YOUR TIME

Please reach out should you have any questions:

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917-921-3639